

**USIN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : Gregory A. Johnson et al.      Confirmation No.: 4558  
Serial No. : 09/972,076      Art Unit : 2192  
Filed : October 5, 2001      Examiner : Rutten, James D.  
Title : DECISION SERVICE METHOD AND SYSTEM

**Mail Stop AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REPLY**


This reply is responsive to the final office action mailed March 12, 2010. Please amend the above-identified application as follows:

**Amendments to the Claims** begin on page 2 of this paper.

**Remarks** begin on page 9 of this paper.

## CERTIFICATE OF ELECTRONIC TRANSMISSION

I hereby certify that this correspondence is being electronically transmitted to the Patent and Trademark Office on the date indicated below in accordance with 37 CFR 1.8(a)(1)(i)(C).

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